

To return one or more products, please follow these steps:

1 - Check that your request is admissible and must be made within 30 days after delivery of your order.

2 - Complete the following table:

Order number	
Order date	
Name	
Reference	<i>(manufacturer, model)</i>
Quantity returned	
Your request (only one option)	<input type="checkbox"/> That these products are to be reimbursed definitely. <input type="checkbox"/> Exchange the product/s for an identical product (the product you received is defective). <input type="checkbox"/> Exchange the product for a different product due to an error at the time of ordering, for example. <input type="checkbox"/> New product reference: <input type="checkbox"/> Quantity requested: Select the appropriate check box to your order.

3 – Prepare the product for return:

Each product must be received in perfect condition in its original packaging with instructions and all accessories.

We cannot accept or replace damaged or incomplete products.

4 - Send the product with this form to:

Aquaticmania / Poolweb
 96, avenue du Progrès
 69680 Chassieu (France)

NOTE: For a change request for a different product, you must calculate any additional costs, so you must enclose a check for the difference.

▶ Continue on the next page to estimate the possible payment or refund.

Date of request,

Signature:

.....

Exchange for a different product: Calculation of the price

What it is desirable to do:

If you are requesting a change of a product for a different product, apply a flat fee of 10 pounds which covers the new mailing and control of the Product/s returned/s in accordance with the terms and conditions of sale.

To this flat rate, if the case, you must add or deduct the price difference between the product/s requested and the product/s returned.

In the case of a surcharge, you must attach to this change request the payable check to "Poolweb."

Examples of calculation of the compensation:

You ordered initially a product of 41 pounds and you want to change for a new one of 45 pounds.

- ▶ Then you must consider the difference in price of 4 pounds and add the flat rate of 10 euros, so you need to send a check for 14 pounds.

You ordered initially two products of 41 pounds (each one) and you want to change for two new products 45 pounds (each one).

- ▶ Then you must consider the difference in price of 4 pounds per unit (8 pounds in total) and add the flat rate of 10 pounds, so you need to send a check for 18 pounds.

You ordered initially a product of 45 pounds and you want to change for a new one of 41 pounds.

- ▶ Then you must consider the difference in price of 4 pounds and deduct from the flat rate of 10 pounds, so you need to send a check for 6 pounds.

You ordered initially a product of 60 pounds and you want to change for a new one of 37 pounds.

- ▶ Then you must consider the difference in price of 23 pounds and deduct from the flat rate of 10 pounds, so we will send you a check for 13 pounds.

That should not be confused:

The prices to be considered are the unit prices of all products, not the total amount of the order.

The prices of our products are you can find on our website: www.aquaticmania.co.uk